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Norfolk County Council

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Norfolk County Council
Community and Environmental
Services Department
Highways and Transport Group

- Highway Maintenance
- Network Management
- Capital Schemes
- Passenger Transport
- Developer Services
- Travel Systems

Surfacing Programme

Planned works 2015-16:

- A10 Ryston
- Downham Market – Railway Road

Traffic Signal Upgrades

Recent schemes completed:

- Gaywood Road/Tennyson Avenue
- London Road/Hospital Walk

Planned works:

- John Kennedy Road/Austin Street
- Gaywood Road/Loke Road

Projects

Recent schemes led by BCKLWN with support from NCC:

- King's Lynn Transport Interchange
- Saturday Market Place

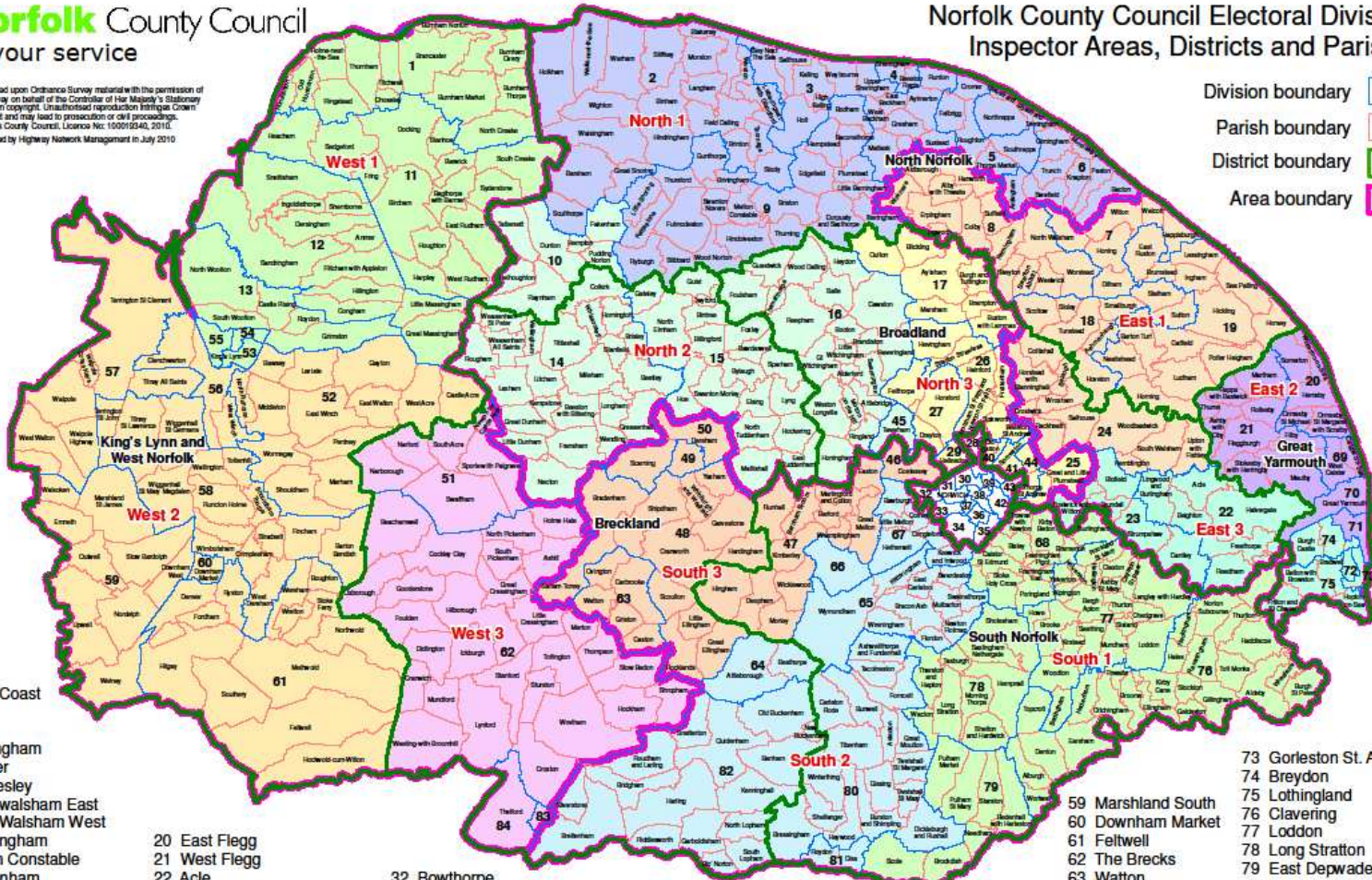
Planned scheme:

- Lynnsport Access Road

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**Norfolk County Council Electoral Divisions
Inspector Areas, Districts and Parishes**

- Division boundary
- Parish boundary
- District boundary
- Area boundary



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|------------------------|--------------------------|---------------|----------------------|--------------------------------|--------------------------|
| 1 North Coast | 20 East Flegg | 32 Bowthorpe | 42 Thorpe Hamlet | 59 Marshland South | 73 Gorleston St. Andrews |
| 2 Wells | 21 West Flegg | 33 University | 43 Crome | 60 Downham Market | 74 Breydon |
| 3 Holt | 22 Acle | 34 Eaton | 44 Woodside | 61 Feltham | 75 Lothingland |
| 4 Sheringham | 23 Blofield & Brundall | 35 Lakenham | 45 Taverham | 62 The Brecks | 76 Clavering |
| 5 Cromer | 24 Wroxham | 36 Town Close | 46 Costessey | 63 Watton | 77 Loddon |
| 6 Mundesley | 25 Thorpe St Andrew | 37 Nelson | 47 Hingham | 64 Attleborough | 78 Long Stratton |
| 7 North Walsham East | 26 Hevingham & Spixworth | 38 Mancroft | 48 Yare & All Saints | 65 Forehoe | 79 East Depwade |
| 8 North Walsham West | 27 Drayton & Horsford | 39 Sewell | 49 Dereham South | 66 Wymondham | 80 West Depwade |
| 9 Melton Constable | 28 Catton Grove | 40 Old Catton | 50 Dereham North | 67 Humbleyard | 81 Diss & Roydon |
| 10 Fakenham | 29 Hellesdon | 41 Sprowston | | 68 Henstead | 82 Guiltcross |
| 11 Docking | 30 Mile Cross | | | 69 Caister-on-Sea | 83 Thetford East |
| 12 Dersingham | 31 Wensum | | | 70 Yarmouth North & Central | 84 Thetford West |
| 13 Freebridge Lynn | | | | 71 Yarmouth Nelson & Southtown | |
| 14 Necton & Launditch | | | | 72 Great Yarmouth Magdalen | |
| 15 Elmham & Mattishall | | | | | |
| 16 Reepham | | | | | |
| 17 Ayisham | | | | | |
| 18 Hoveton & Stalham | | | | | |
| 19 South Smallburgh | | | | | |

West Area Office

- 14 Technical Staff
- 4 Construction Staff
- 3 Support Staff
- Streetworks Department
- Countryside Team
- 23 Roadworker Gangs
- 136 Parishes
- 2500 km of highway
- 151,627 Hectares
- Area Population 221 300
- Maintenance budget of £4.3 m

Works Carried out by the depot

- Routine Maintenance
- Structural Maintenance
- Improvement Schemes
- Winter Services
- Highway and Community Ranger Work
- 24 hr Emergency Response

What do we do?

- Maintain the highway in accordance with NCC's Transport Asset Management Plan
- Scheduled Highway Inspections and Defect Identification
- Identify & Prioritise Structural Maintenance Schemes (footway refurbishment, new drainage, surfacing, & road strengthening schemes)
- Public Interface for Highways Group
- Identify/Order/Check/Approve/Pay
- Design of Minor Maintenance Schemes
- Audit and Estate Road Inspections
- Surface Dressing Supervision
- Winter Service Decisions and Operation

Identifying Maintenance Works

- Scheduled Highway Inspections
- First line response for Traffic Management Requests
- Borough, Town & Parish Council liaison
- Respond to Customer Service Requests

Works carried out with term contractor Tarmac

- Surface Patching
- Rural Highway Verge Grass cutting
- Weed Spraying
- Scheduled Road Drain Cleansing
- Surface Dressing
- Inspection and Maintenance of Safety Barriers
- Design & Delivery of some highway schemes

Winter Services



Winter Services

- 2014/15: 70 Gritting actions on main routes – approx. 14,000t salt
- An average gritting route takes three hours to complete. We have 53 routes across the County and each time we grit we treat over 1910 miles of the County's 5965 mile network.
- Each normal gritting run costs £48,500, cost per mile = £23
- Highways England treats a further 143 miles of trunk roads – A11, A12 and A47. Norwich City Council is responsible for roads in the Norwich area with NCC acting as agent
- Long-term PFI arrangement with Salt Union ends 2020. This has guaranteed salt supplies since 1995 and avoided pollution problems by using domes

Winter Services

- We receive detailed weather forecasts each day predicting the timing and the possible formation of ice
- County Controller reviews forecast daily to decide if treatment is required



Shouts

Last night:

- P1&P2 10g @ 19:00 all zones except coastal north @ 20:00 (Crews hold if rain)
- P1 & P2 10g @ 03:30 AM all zones except City

Tonight:

- PM – P1 & P2 10g @ 18:00 all County Zones, P1 & P2 7.5g @ 19:00
AM – P1 & P2 10g @ 03:00 all County Zones, No Action in the City.

Highway Ranger Initiative

- Greater community input
- More responsive to local priorities and streetscene needs
- Scheduled visits, notified in advanced
- Rangers more empowered to spot and fix
- More flexible working methods
- Building relationships

Type of Ranger work

- Side out a carriageway or footway
- Clear mud and soil from the carriageway
- Hand sweep carriageway or footway
- Trim hedge (not in private ownership)
- Soil and seed verge
- Strim Highway Verges
- Rod and flush drain
- Clean out gully
- Clean out drainage chamber
- Rod and flush kerb drainage offlets
- Clear grip
- Wash sign, bollard or reflector post
- Repair minor kerb defect
- Repair minor footway surface defects

Parish Partnerships

- NCC and PC share cost 50/50 of local delivered minor schemes such as
 - trods
 - surfacing and surface dressing
 - retread in Fens to resolve subsidence issues
 - £200k programme

Contacting Us.....?

- Customer Service Centre
- Telephone 0344 800 8020
- Email highways@norfolk.gov.uk

Thanks for Listening

Any Questions?